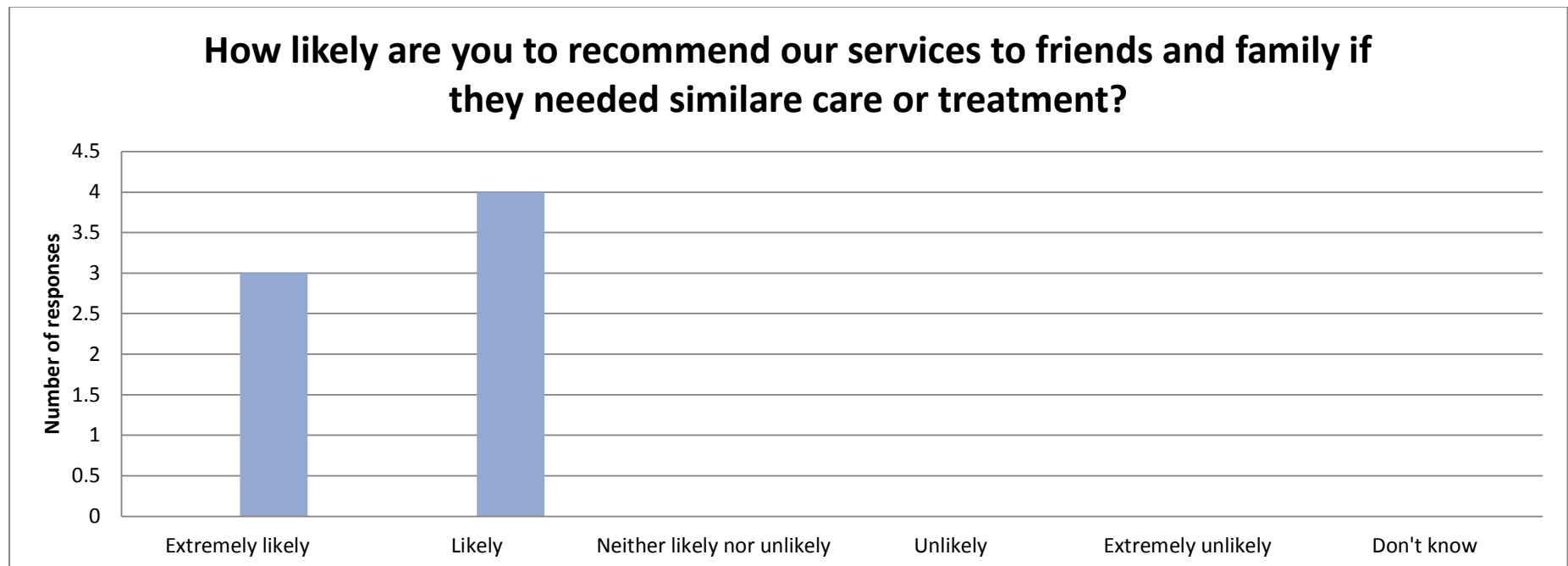


FRIENDS AND FAMILY TEST RESULTS – DECEMBER 2016

The NHS Friends and Family Test was introduced in December 2014 and is a feedback tool that supports the fundamental principle to give patients the opportunity who use NHS services to provide feedback on their experience that can be used to improve services.

The practice received 7 responses in December 2016. Please see below which shows the responses received from our patients.



You have also provided the practice with useful comments and feedback, some of which we have published:



We are listening to your feedback:

- It is always nice to hear that patients are having good experiences with the practice
- The practice offers appointments on Thursdays evening 18:30 to 20:30.