

FRIENDS AND FAMILY TEST RESULTS – JANUARY 2017

The NHS Friends and Family Test was introduced in December 2014 and is a feedback tool that supports the fundamental principle to give patients the opportunity who use NHS services to provide feedback on their experience that can be used to improve services.

The practice received 6 responses in January 2017. Please see below which shows the responses received from our patients.



You have also provided the practice with useful comments and feedback, some of which we have published:



We are listening to your feedback:

- It is really encouraging and motivating to receive positive feedback.
- Our staff strives to provide an efficient and helpful service.