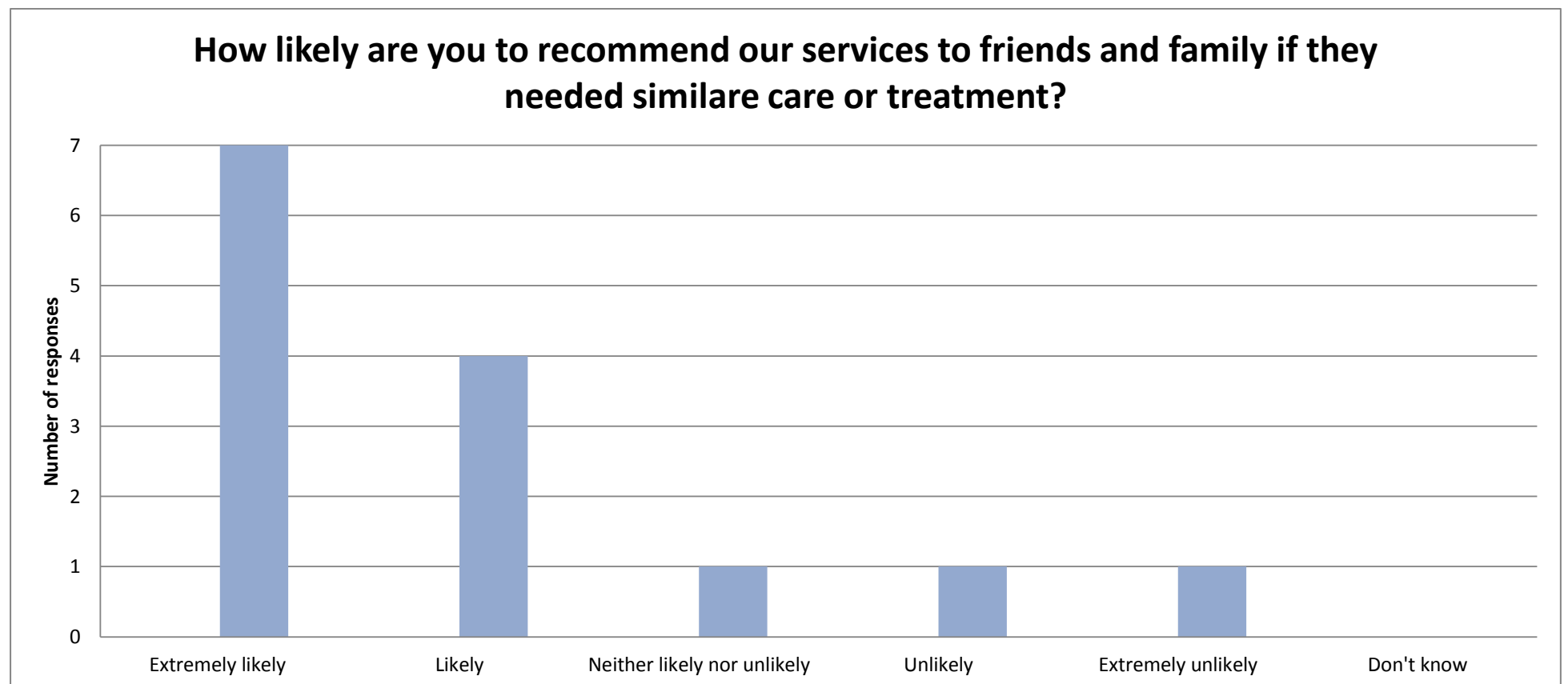


FRIENDS AND FAMILY TEST RESULTS – MAY 2017

The NHS Friends and Family Test was introduced in December 2014 and is a feedback tool that supports the fundamental principle to give patients the opportunity who use NHS services to provide feedback on their experience that can be used to improve services.

The practice received 14 responses in May 2017. Please see below which shows the responses received from our patients.



You have also provided the practice with useful comments and feedback, some of which we have published:



We are listening to your feedback:

- We are continuously striving to improve our services and feedback enables us to do so. Thank you for your encouragement and motivation.