

Highbury Grange Medical Practice
Patient Participation Group (PPG) Meeting Minutes
Tuesday 1st March – 13:30 – 14:30

In attendance:

Patients (10) – NT, GM, MS, DH, SN, JF, WF, RW, SW, JFr

Practice Staff:

Dr Alan Trosser (GP Partner)

Dr Geraldine McCullagh (GP Partner)

Jaimie Mounsmie (Reception Manager)

Mille Borup (Practice Nurse)

Introduction

Apologies: Fateha Khatun (Practice Manager)

The group members were welcomed and brief introductions were made. The minutes and action plans from the last meeting was reviewed.

Shingles

Feedback on Shingles uptake was provided.

The eligibility criteria for the shingles vaccinations have now been extended and the eligible age group are those patients currently:

- 70 years of age
- 71 years of age
- 72 years of age
- 78 years of age
- 79 years of age

A search was conducted in September 2015 on two age groups.

There were 31 patients aged 78 who were eligible for the shingles vaccination of which 10 have been vaccinated and 2 have declined. There were 42 patients aged 70 years who were eligible of which 17 have been vaccinated and 5 have declined. Our Health Care Assistant is currently following up patients who have not yet received the vaccination.

CQC Report

The practice was inspected by the CQC in April 2015 and the outcome of the inspection was received in September 2015. There are 4 possible outcomes following a CQC inspection: Outstanding, Good, Requires improvement and Inadequate. The practice has been rated as Good.

A copy of the CQC inspection report was emailed to the PPG members prior to the meeting. The inspection report is also available to view and/or download from the practice website.

Walking Group

NT provided an update regarding arranging a patient walking group. However there have been some issues around indemnity as neither the practice nor the CCG would indemnify such a group. Jaimie suggested introducing a consent form which stipulates that participants would take full responsibility for their health during the activity; however NT felt it would be less friendly. As a result it was decided that at this time a walking group would not be developed.

IHUB

PPG members were asked for feedback regarding the newly introduced IHUB system which provides coverage from 1830-2000 on weekdays and 0800-2000 on weekends and holidays. None of the members present at the meeting had used the service and therefore were unable to comment. However the practice reception has received ad-hoc feedback which has generally been positive.

Patient Online Access

At the last meeting the number of patients who had registered to use online access for booking appointments and ordering repeat prescriptions was 93 and this has risen to 266 patients. The practice is promoting this service and currently offers patient online access during new patient registration.

Ceasing Yellow Fever Vaccinations

Mille informed the group that Highbury Grange Medical Practice will cease being a Yellow Fever Centre due to the reduced availability of nurses competently trained in administering the Yellow Fever vaccine. There are travel clinics nearby that offer this vaccine and patients that require this vaccine will be advised appropriately.

Nurse Diana Sarpong

Nurse Diana Sarpong left the practice the first week of February due to relocation. The post has been advertised but the practice has to rely on temporary nurses until the post is filled.

Fit to work data collection

The Health and Social Care Information Centre (HSCIC) have informed us that they will be extracting data from the practice system about fit notes. Any data collected will be anonymous.

The purpose of the anonymised data collection is to provide the Department for Work and Pensions (DWP) with information derived from computer generated 'Med3' forms, known as fit notes to:

- (1) undertake research analysis to inform policy relating to employment and sickness absence, including evaluation of the new Fit for Work service, which provides an occupational health assessment, and Employment Support Allowance and Universal Credit;
- (2) identify geographic, Clinical Commissioning Group (CCG) and GP practice level differences in sickness absence management to inform policy development and continuous improvement, resulting people returning to work sooner;
- (3) enable baseline comparisons for the Fit for Work service;
- (4) use fit note data to build an understanding of the drivers for benefit claiming; and
- (5) enable Clinical Commissioning Groups to self-audit their fit notes to inform their own policy and commissioning decisions.

The Health and Social Care Act 2012 gives the HSCIC statutory powers, under section 259(1), to require data from health or social care bodies or organisations who provide health or adult social care in England, where it has been directed to establish an information system by the Department of Health (DH) (on behalf of the Secretary of State) or NHS England.