

Angel Medical Practice - GP Led Health Centre 34 Ritchie Street, London, N1 0DG

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www.ritchiestreethealthcentre.co.uk

Directors

Dr Roger Goldberg MB BS MRCGP Dr Sunil Limaye MBBS, DRCOG, FFFP Dr Simon Hazelwood MRCGP, MBChB Dr Maggie Mills MBBS, BSc, FRCS, DRCOG

Doctors

Dr Sonia Verma MBChB, MRCGP, DFFP, DRCOG, DFFP

Dr Catherine Steven MBBS MRCGP

Dr Ravi Prasad MBChB, BSc (Hons), MRCGP

Dr Emma Higham MA BM BCh MRCGP DCH

Dr Janaki Balasubramaniam MBBS, BSc(Hons), MRCP, DRCOG, MRCGP

Dr Pezhman Nouraei-Fard MBBS BSc MRCGP

Dr Beth Griggs MBBS, DFFP, DCH, MRCGP

Nurses

Jo Williams, Nurse Practitioner/Manager Cert RN NMIP Jenny Finch, Nurse Practitioner Cert RN, BSc PgDip, NMIP Marie Askin, Nurse Practitioner, Cert RN, NMIP Theresa Craswell, Cert RN, NMIP Belen Plaza, Cert RN, NMIP Ann Chorley, Practice Nurse Cert RN

Opening Hours

We are open:

Monday to Friday 8.00am - 8.00pm

Saturday, Sunday & Bank Holidays 9.00am – 6.00pm

When we are closed, please call:

For Medical Advice: NHS DIRECT on 0845 4647 or on-line www.nhsdirect.nhs.uk

For Medical Emergencies: Harmoni (GP deputising service) on 020 7388 5800

Please remember that A&E departments are for serious accidents and emergencies.

How to Access

Patients wishing to use the open access clinic should come to the centre within the opening hours where you will be advised of an approximate time you will be seen. You can choose to wait to be seen or you may find it easier to come back closer to the time you have been allocated.

Other Doctors

Wherever possible you will be seen by a doctor who is a permanent member of staff at the health centre. Sometimes we will need to employ locum doctors and when this happens they are subject to the same professional checks as our usual doctors.

Patient Confidentiality

We ask you for personal information so that you can receive appropriate care and treatment. This information is recorded on computer and we are registered under the Data Protection Act.

Complaints

We operate a complaints procedure as part of the NHS system for dealing with complaints. Our system meets national criteria. If you wish to complain or comment about an aspect of our service, please contact Lynn Delaney, Centre Manager.

Disabled Access

Wheelchair access is provided via a ramp at the front entrance. All patient services are provided at ground level and a disabled WC is available.

Zero Tolerance

A zero tolerance policy towards violent, threatening and abusive behaviour is now in place throughout the National Health Service. Our staff have the right to do their work in an environment free from such behaviour and everything will be done to protect that right. If you do not respect the rights of our staff we may choose to inform the police and make arrangements for you to be removed from our medical list.

NHS Walk-in Centres

Homerton University Hospital	Tollgate Primary Care	Soho
Homerton Row	57 Stamford Hill	1 Frith Street
London	London	London
E9 6SR	N16 5SR	W1D 3HZ
020 851 05342	020 7689 3140	020 7534 6500

Freedom of Information - Publication Scheme

Under the terms of the Freedom of Information Act, we have produced a Publication Scheme. A Publication Scheme is a guide to the 'categories' of information we intend to routinely make available, such as having access to your medical records. This scheme is available from reception.

This Provider is commissioned by NHS NC London. If you require any further details of any primary medical care services, contact: NHS North Central London, Stephenson House, 4th Floor, 75 Hampstead Road, London, NW1 2PL. Tel: 020 3317 2564