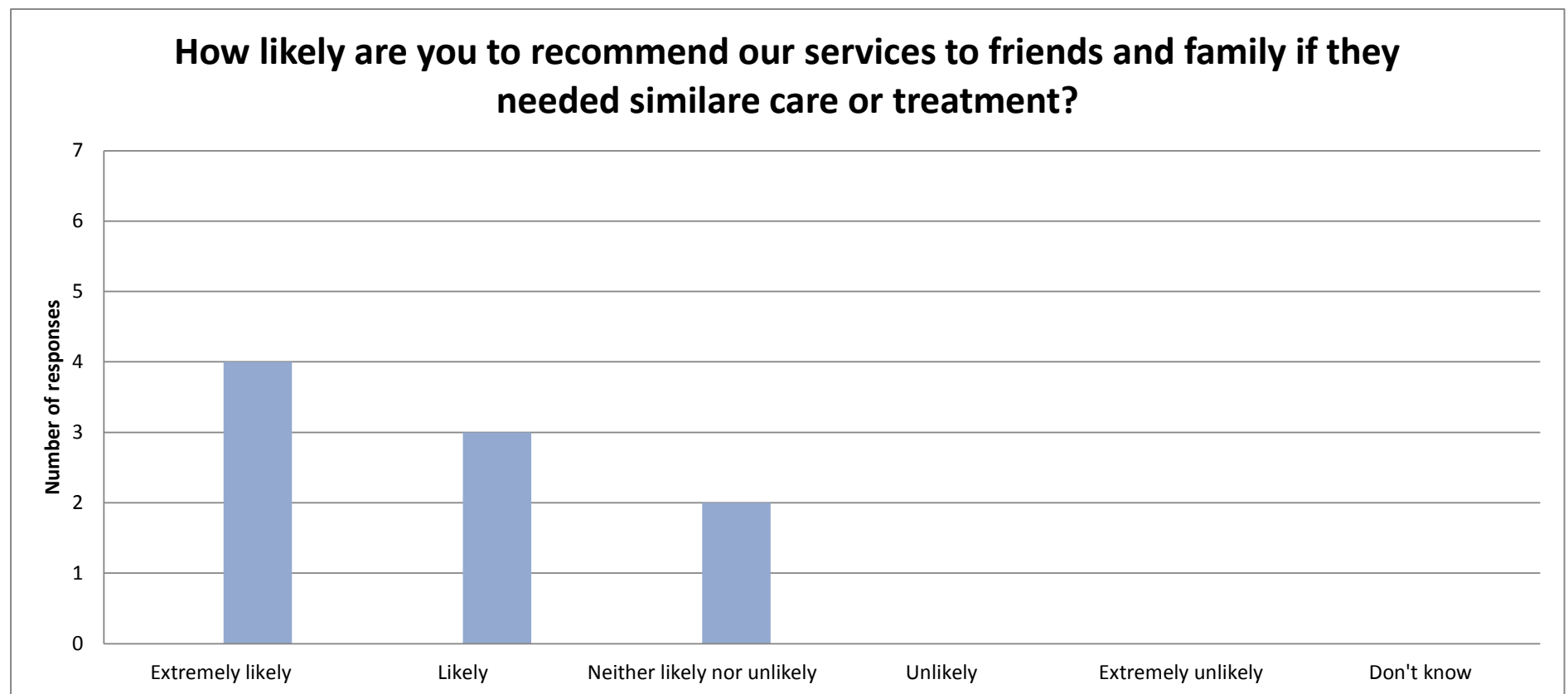


FRIENDS AND FAMILY TEST RESULTS – JUNE 2019

The NHS Friends and Family Test was introduced in December 2014 and is a feedback tool that supports the fundamental principle to give patients the opportunity who use NHS services to provide feedback on their experience that can be used to improve services.

The practice received 9 responses in JUNE 2019. Please see below which shows the responses received from our patients.



You have also provided the practice with useful comments and feedback, some of which we have published:



We are listening to your feedback:

- The practice strives to provide great and effective care to patients
- The practice looks at the appointment system and tries its best to give good access to the patients.